KeyGraph for Visualization of Discussions in Comments of a Blog Entry with Comment Scores

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Abstract: - This paper discusses a new application of KeyGraph for visualization of discussions in comments of a blog entry in Slashdot. KeyGraph is a visualization tool for discovery of relations among text-based data. A common approach of applying KeyGraph is that of applying it to the whole data at once. In this paper, we propose an approach that applies KeyGraph successively to multiple chunks of comments, each chunk having a different range of moderation scores provided by Slashdot. This approach gives a higher number of scenarios with more specific meaning than the common approach. In addition, compared with comment summaries composed by human subjects, the resulting scenarios effectively summarize discussions in the comments.

Key-Words: - weblogs, blogs, comments, discussions, KeyGraph, Slashdot, moderation

1 Introduction
Recently, weblogs (or blogs) whose number of users is growing rapidly have gained a lot of interests among researchers [1]. As far as data mining is concerned, most of the researchers target at the whole blog space and attempt to discover trends (such as key words, key phrases, or key persons) [2] [3] or to grasp information propagation and epidemics [4] [5].

In this paper, we are interested in visualization of discussions in the comments of a blog entry. Our approach uses a tool called KeyGraph [6]. The basic idea behind our approach is that, rather than being applied to the whole comments at once, KeyGraph is applied successively to multiple chunks of comments, each chunk having a different range of scores. In particular, we take as our research target a blog entry in Slashdot Japan [7], which is a site composed of story submissions and comments to them by a large number of users. We generate comment chunks according to the moderation score of comments provided by Slashdot Japan.

2 KeyGraph
Keygraph was originally developed for extracting keywords in a document. It has been recently applied to many applications [8], recently including discovery of online-game player characteristics [9]. Here rather than giving a detailed explanation of it, we briefly describe an outline of KeyGraph. KeyGraph consists of three major components derived based on building construction metaphor. Each component is described as follows:

Foundations -- sub-graphs of highly associated and frequent terms that represent basic concepts in the data,

Roofs -- terms that are highly associated with foundations,

Columns -- associations between foundations and roofs that are used for extracting keywords, i.e., main concepts in the data.

In KeyGraph, associations between terms are the co-occurrence among them in same sentences, and keywords are the terms in either foundations or roofs that are connected to strong columns. In addition, foundations are depicted by solid lines and their touching black nodes, columns by dotted lines, roofs by red nodes, and keywords by double circles.

Figure 1 shows an example of KeyGraph when it is applied to the text data taken from the introduction section of this paper. From the result, one can see that there are two main concepts in that section, i.e., the concept about our research target (a blog entry in Slashdot Japan) and the concept about our approach (KeyGraph for chunks of comments).
3 KeyGraph for visualization of discussions in comments

Sub-graphs in a given KeyGraph are used for deriving scenarios, i.e., textual explanations of the data. If the targeted data are large, the resulting KeyGraph and its sub-graphs will become complicated, from which only scenarios having broad meaning can be derived. To solve this problem, rather than applying KeyGraph to the whole data only once, we apply KeyGraph to the whole data first, and then successively to a smaller-size chunk of comments but with a higher score. We anticipate that, through this procedure, scenarios having broad meaning are derived first and followed successively by those with more specific meaning. This should lead to a better understanding of the data.

Existing methods that can be applied to scoring comments in blogs or bulletin board services include RI (Reply-Index, i.e., number of replies), IDM (Influence Diffusion Model [10] or MIR (Measuring Influence Rates) [11]. In this work, however, we directly use the results from the Slashdot moderation system [12], where comments are reviewed and scored from -1 (lowest quality) to 5 (highest quality) by a selected group of users called moderators.

From a given KeyGraph, we derive scenarios by focusing mainly on terms in sub-graphs that include keywords, then with less priority on terms in sub-graphs that include roofs and have clear cluster patterns. These terms are then combined into phrases or sentences exploiting the knowledge on the content of the original article and, when necessary, on the content of its comments where the selected terms reside. Though scenario derivation in our approach is done manually, one can summarize discussions in the comments without the need to thoroughly read all comments.
4 Experiment and Evaluation
We applied KeyGraph to comments on a blog entry titled "Winny developer, Mr. 47, was arrested." (Fig. 2) [13]. This blog entry is the most active story, having the largest number of comments (1018 comments), in the Hall of Frame of Slashdot Japan. First, Keygraph was applied to all 1018 comments (with the score range of [-1, 5]), then to the chunk of comments with the score range of [1, 5] (355 comments), and finally to the chunk of comments with the score range of [3, 5] (21 comments). Henceforth, the first, the second, and the third comment chunks are called Data Set A, Data Set B, and Data Set C, respectively. We note here that Data Set A includes Data Sets B, while Data Set B also includes Data Set C.

For generation of KeyGraphs, we used Polaris [14], a data-mining tool with the KeyGraph function, and selected the Jaccard coefficient for computation of associations between terms. With this set of parameters, KeyGraph was applied to Data Sets A, B, and C. Scenarios were derived based on the procedure given at the end of Section 3. For illustration purpose, in each KeyGraph, the subgraph corresponding to a derived scenario is superimposed by an oval, and terms used for that scenario are underlined.

For evaluation, we used three groups of human subjects (one group having three subjects). We asked the first group, the second group, and the third group to read Data Set A, Data Set B, and Data Set C, respectively. Then we asked each group to select 20 keywords, and compose 10 summaries of discussions in the comments.

4.1 KeyGraph of Data Set A
We applied KeyGraph to the whole comments (Data Set A). Figure 3 shows the resulting KeyGraph and scenarios derived from it. As one can see from this figure, the KeyGraph is complicated. As a result, the derived scenarios are quite general though they give big pictures of discussions in the comments.

![Figure 2: Slashdot Japan's screenshot of the targeted blog entry ("Winny developer, Mr. 47, was arrested.") and its comments](image-url)
Scenario A-I: Issue on recognition and dangerous judgment for illegal action in P2P development with anonymous purpose in Japan
Scenario A-II: P2P development aid for violation and infringement of copyright
Scenario A-III: Arrest of Mr. 47 by Kyoto Prefectural Police due to Winny and the technique

Figure 3: KeyGraph and scenarios of the whole comments (1018 comments)

4.2 KeyGraphs of Data Sets B and C
Figures 4 and 5 show the resulting KeyGraphs and scenarios of Data Sets B and C, respectively. One can see that sub-graphs are more separated and the derived scenarios become more specific, compared to those in Figure 3. In addition, one can see that scenarios in the three KeyGraphs are related, namely, Scenarios A-I, B-IV, B-V
Scenarios A-II, B-II
Scenarios A-III, B-III, C-III.

4.3 Scenario Summaries
Table 1 shows a summary of scenarios derived when KeyGraph is applied to the whole comments and a summary of scenarios derived when KeyGraph is applied to multiple comment chunks (our approach). For the latter, scenarios with a lower score are not placed in the summary if they have related scenarios with a higher score. One can see that the latter approach can give not only a higher number of scenarios but also more specific ones than the former approach.

For reference, Table 2 shows summaries from the three groups of human subjects. Comparing Tables 1 and 2, one can see that our approach effectively visualizes and summarizes discussions in the targeted comments.
Scenario B-I: Kyoto Prefectural Police investigation
Scenario B-II: P2P aid and illegal development action for violation and infringement of copyright (right)
Scenario B-III: Issue on this time arrest of the person by police arrest
Scenario B-IV: Anonymous purpose and individual information law
Scenario B-V: Dangerous judgment for a claim on the necessity of author freedom administration

Figure 4: KeyGraph and scenarios of the comment chunk with the moderation score range of [1, 5] (355 comments)

5 Conclusions and future work
We have shown that the proposed approach that applies successively KeyGraph to multiple chunks of data, each with a different range of scores, is superior to a common approach that applies KeyGraph to the whole data at once. Namely, for comments of the targeted Slashdot Japan's blog entry, the proposed approach gives a higher number of scenarios with more specific meaning than the common approach. With the proposed approach, a user can effectively grasp discussions in the comments of a blog entry without having to read all comments. In our current work, scenario derivation is done manually according to the procedure given in the paper. Our future work is that of automating this procedure.
Scenario C-I: Necessity and benefit of copyright violation law
Scenario C-II: Principal offence for add of illegal display and making
Scenario C-III: Meaning of the issue on the result of the guilt Flmask incident and this time person arrest

Figure 5: KeyGraph and scenarios of the comment chunk with the moderation score range of [3, 5] (21 comments)

Acknowledgments
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References:


[13] The blog entry "Winny developer, Mr. 47, was arrested." http://slashdot.jp/articles/04/05/10/0017250.shtml?topic=|


<table>
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<tr>
<th>Approach</th>
<th>Summary</th>
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<tbody>
<tr>
<td>KeyGraph for the whole comments</td>
<td>Issue on recognition and dangerous judgment for illegal action in P2P development with anonymous purpose in Japan</td>
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<td>P2P development aid for violation and infringement of copyright</td>
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<td></td>
<td>Arrest of Mr. 47 by Kyoto Prefectural Police due to Winny and the technique</td>
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| KeyGraph for multiple comment chunks (our approach) | Kyoto Prefectural Police investigation |
| | P2P aid and illegal development action for violation and infringement of copyright (right) |
| | Anonymous purpose and individual information |
| | Dangerous judgment for a claim on the necessity of author freedom administration |
| | Necessity and benefit of copyright violation law |
| | Principal offence for add of illegal display and making |
| | Meaning of the issue on the result of the guilt Fmask incident and this time person arrest |
## Table 2: Comment discussion summaries by three groups of human subjects

<table>
<thead>
<tr>
<th>Group</th>
<th>Summary</th>
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<tbody>
<tr>
<td><strong>1st</strong></td>
<td>Are the P2P application program development and the aid of infringement of right the same? Is the existing law on copyright suitable? If someone makes tools, will he become a criminal? The police wanted to crush the Winny network. Ideal way of property right and reproduction right Who has actually caused this incident? Whether or not the Winny development is illegal and the Net Runner is lawful Isn't the development of SoftEther illegal? Are the sales of CD related to the existence of CCCD? Whether or not anonymity in the Internet world is a problem</td>
</tr>
<tr>
<td><strong>2nd</strong></td>
<td>Who is really guilty? The person to be arrested next time Does making Winny really aid crime? Whether a similar technology to Winny is illegal Is the present system of circulation good or bad? Isn't it dangerous that the program production is inspected by the state power? Contradiction between the copyright and the reproduction right Did the police arrest Mr.47 for the retaliation of the information leakage case? How to use the Winny legally Criticism of the constitution and the action of the police and the court</td>
</tr>
<tr>
<td><strong>3rd</strong></td>
<td>Arrest of the Winny developer by Kyoto Prefectural Police Does the P2P application program development become assistance of the infringement of right? The magazine that makes Winny outspread is a crime. It can not be said whether the developer is a crime until the trial ends The Net Runner editorial department should give one million yen to Mr. 47. Because information was leaked by a virus from a police Winny user, Kyoto Prefectural Police are hostile to Winny. The FLMASK case is similar in the point that its developer was arrested because it aided crime. Usages of Winny besides illegal file exchanges What profits were we able to obtain by Winny, and what were ruined? Development of Winny has the possibility to be judged illegal from the discussions on criminal law.</td>
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